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Organisation East Riding of Yorkshire Council



EAST RIDING
OF YORKSHIRE COUNCIL

What does being 'Work Ready' mean to you

- 1.** Communication - eye contact, smiling etc. Appreciate nerves get the better of people but when interviewing, a smile and someone looking at you rather than down goes a long way
- 2.** Customer Focus - everyone you work with is a customer (both internal and external) - need to demonstrate customer care skills such as respect, trust, commitment to help.
- 3.** Team Work - supporting colleagues, building relationships and working together
- 4.** Problem Solving - using common sense, understanding key issues, creativity
- 5.** Personal Skills/Professional Development - knowing your strengths and areas for development, how you 'manage' yourself (eg time) and how you are going to get to where you want to be (eg future plans).